



# WolfePak Acquisition FAQs

Q: Who is WolfePak?

A: WolfePak Software offers a fully integrated suite of software products for oil and gas upstream and midstream customers, including exploration and production well operators, first purchasers, transporters, haulers, investors, CPA firms and service companies. Located in Abilene, deep in the heart of the Texas oil patch, WolfePak serves customers throughout the United States and the world. With its staff of experienced software developers, CPAs and oil and gas professionals, WolfePak has provided best-of-breed accounting and automation software and services since 1986. For more information, please visit [www.wolfepak.com](http://www.wolfepak.com).

Q: Why did WolfePak buy Conquest RT?

A: WolfePak and Conquest RT have worked together for years and have several mutual customers. The acquisition brings to market the fully integrated mobile electronic ticketing solution for the collection, management and automation of oilfield tickets that WolfePak and Conquest RT have already delivered to various customers. By combining ConquestRT with the WolfePak Software suite, users will have easier, faster access to ticket data collected in the field. Electronic ticket capture increases ticket accuracy while reducing the time required for invoicing and payment. WolfePak plans to expand the capabilities between the Conquest RT App and WolfePak software. Future releases of the Conquest RT product will be marketed under the WolfePak brand.

Q: I have Conquest RT and it is integrated into an accounting system that competes with WolfePak. Will I still receive support?

A: Yes. Support for existing Conquest RT customers will remain the same. In fact, as we merge teams and offerings, support will be expanded and enhanced over time.

Q: Will WolfePak sell Conquest RT to customers that don't use WolfePak for their oil & gas accounting system?

A: Yes. Conquest RT will exist as a product line under the WolfePak brand. We will continue to market and sell Conquest RT as an independent product line, including to customers that use oil and gas accounting packages that compete with WolfePak.

Q: Did WolfePak hire Conquest RT employees?

A: Yes, all Conquest RT employees have joined the WolfePak team.

Q: Has my point of contact for Conquest RT support changed?

A: No. Your point of contact remains the same.

Q: I am a WolfePak customer that uses a ticketing system that competes with Conquest RT. Will WolfePak continue to support my integration?

A: Yes. WolfePak will continue to support customers that run WolfePak Software with TouchStar, Welltrax and other competing ticketing systems as outlined in your maintenance agreement. Continued support requires that you are current on your WolfePak Software maintenance and have purchased the appropriate integration interface.

Q: Will WolfePak offer special discounts if I am running another ticketing system, but want to switch to Conquest RT?

A: Yes. WolfePak will provide special pricing for any customers that wish to switch from a competing ticketing system to Conquest RT.

Q: Is WolfePak planning to change the name of Conquest RT?

A: Yes. We are currently working on branding. We will unveil WolfePak's new branding, as well as our mobile strategy at the 2018 WolfePak User Conference in Dallas, September 10-12. This is another great reason to attend our user conference! To register, visit <https://www.wolfepak.com/training/user-conference/>

Q: I have a Conquest RT bill due this month. Do I pay Conquest RT or WolfePak?

A: Starting August 1, 2018, all Conquest RT invoices should be remitted to WolfePak Software. If you are not an existing customer of WolfePak, please email [karen@wolfepak.com](mailto:karen@wolfepak.com) for details on setting up a WolfePak account.

Q: What are WolfePak's plan to enhance and develop Conquest RT?

A: WolfePak plans to aggressively invest in the Conquest RT platform as it will serve as the foundation for all future WolfePak mobile applications. At the 2018 WolfePak User Conference, we will announce our mobile strategy. Additionally, there will be a webinar after the User Conference that provides the details on how WolfePak plans to support mobile technology now and in the future.

Q: Will WolfePak change the pricing for Conquest RT?

A: There are no near-term plans to change Conquest RT pricing.

Q: If I need support, do I call Conquest RT or WolfePak?

A: You should continue to call the Conquest RT support line for support. That number is 844-412-HELP (4357).